# Resume: Dominik Wombacher

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# Contact

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Github: wombelix

LinkedIn: dominik-wombacher

Languages: English (fluent), German (native)

# Personal

- Enjoying my side projects and open source contribution
- · Troubleshooting and solving tricky, almost unsolvable issues
- · Learning new things and improving Skills
- · Spending time with my family and my dog

# Summary

My current Position is Sr. Partner Solutions Architect at AWS. I'm an Open Source Enthusiast and Contributor, Dog Person, Passionate Engineer who loves solving tricky issues and always eager to learn new things. My professional career started in 2002 and has always been IT-centric, distinguished by broad knowledge of different technologies and fields.

- Since 2002 experience in IT support, engineering, consulting
- · 2nd and 3rd level support
- · Project and people Management
- ITIL based Operations, Incident and Change handling
- · DevOps, Automation and Software development
- · Virtualization, High-Availability and Storage
- · Datacenter, Hosting and IT-Outsourcing
- Various certifications from Red Hat, SUSE, SAP, Cisco, NetApp and others
- · Quick comprehension, team worker, conscientious, service and solution oriented

# Learn and be curious

It's important for me to keep my knowledge current and to further improve my skills. Preparing and taking Exams helps me to stay focused and to achieve this.

A full overview with links to further details and options to download and verify my achievements is available at the end of my Resume in the *Certifications* section.

Throughout my career I earned almost 60 Certifications, more than 40 within the last five years. My current focus is on everything around Cloud, Linux, Kubernetes and Security.

# **Open Source**

Open Source and contributing as well as being involved in the community of different projects, became an important part of my life. Following some of the projects I'm most interested and involved in and an overview of some code contributions during the last year.

## **Communities**

- Uyuni Project
- Ansible
- openSUSE
- Pelican

## Contribution

- Uyuni Project (SUSE Manager Upstream)
- · Ansible Collection: Community General
- Ansible Collection: Community VMWare
- · Pelican Plugin: PDF
- · Pelican Plugin: Read More
- SUSE smbda SUSE Manager Database Admin

- pipx
- · maven-semantic-gitlog
- static.sh

# Own Projects / Forks

- jDeepL Unofficial DeepL App for Linux based on JavaFX
- ansible-molecule-container: Collection of Dockerfiles for Container to test Ansible Roles with Molecule.
- moinmoin-pypy2-container MoinMoin wiki container image, powered by openSUSE Leap, PyPy, nginx and uwsgi.
- static.sh (Fork)
- ansible-sshjail (Fork)

# Job History

October 2022 - present

Position: Sr. Partner Solutions Architect - Linux (SUSE & Red Hat)| Permanent

Company: Amazon Web Services (AWS) | EMEA

Sector: Cloud Computing

#### Summary:

- Supporting and growing the AWS / SUSE / Red Hat Partnership in the EMEA region.
- Working closely with AWS product and service Teams, SUSE / Red Hat Solutions Architects, Sales, and Senior executives of SI Partners, to help customers with migrate and modernize SUSE / Red Hat container and Linux workloads.
- Solving complex, technical challenges and building Proof of Concepts to ensure customers can focus on their business.
- Architecting technical solutions with the SUSE / Red Hat field teams and enabling the AWS / SUSE / Red Hat ecosystem to do the same at scale.
- Driving technical solutions discussions also diving deep into the details with customer, product, and service teams.
- Implementation of annual strategic plans, building executive relationships and running technical reviews on a regular basis.
- Engaging with SUSE / Red Hat field and service teams, to ensure that the SUSE / Red Hat partnership is proceeding to its respective goals.
- Thought leader in the wider community in educating, sharing best practices, presenting at events, writing white papers, blogs, and running workshops.
- Trusted advisor for AWS / SUSE / Red Hat Customers to identify challenges and solutions on their Cloud Journey
- Shaping the direction of AWS products and services through gathering feedback from customers whilst collaborating with AWS engineering and service teams.

#### Technologies, Products, Tools (Extract):

- Amazon Web Services (e.g. EC2, EBS, EFS, ALB, NLB, EKS, ECS, ROSA, CloudFormation, Lambda, API Gateway, IAM, Route 53, VPC)
- SUSE SLES 12 / 15, Red Hat 7 / 8, openSUSE Leap 15, openSUSE MicroOS, SUSE Manager 4 / Uyuni, GitLab
- Red Hat Ansible Automation Platform / AWX, Kubernetes, Rancher by SUSE, Red Hat OpenShift, k3s, RKE / RKE2, SUSE NeuVector
- Python, Terraform, Ansible, Scripting (Bash, PowerShell), PlantUML, SalesForce, Remedy, XWiki, Slack, WorkdDocs, Quip, Chime

# Amazon internal Trainings and Programs (Extract):

- Making Great Hiring Decisions, Certified AWS Associate Speaker, AWS Technical Professional, AWS TCO and Cloud Economics
- AWS Social Media Training, Amazon GitHub Training, Safety Ambassador, Lead with Empathy, Travel Security, AWS GameDay Training
- Inclusive Interviewing Training, Effective @Amazon, ECS Workshop Contributor, AWS Well Architected, Amazon Writing
- SAP Technical Field Community Member, Linux Technical Field Community Founding Member, Container Technical Field Community Member

# August 2020 - September 2022

Position: Principal Engineer & Head of Infrastructure Operations | Permanent

Company: NTT Germany AG & Co. KG | Bad Homburg

Business Unit: MAN

Sector: Network & IT Services

#### Summary:

- · Datacenter Infrastructure responsibility
- Lead of Operations Team (L1, L2, L3) located in DE and CZ
- · Support and coordinate global delivery units
- Acting as emergency support and escalation contact
- Mentoring, knowledge transfer and Documentation
- Insourcing, Budget Planning and Cost Optimization
- Configuration and Patch Management
- · Automation and Development
- · ITIL based Ticket and Incident handling
- Establishing and optimize operational processes

## Technologies, Products, Tools:

- VMware vSphere, Cisco (UCS, Nexus, Catalyst, MDS, ASR, ASA), F5 Big-IP LTM, NetApp (ONTAP 9 - FAS, AFF, Metro Cluster), SAP HANA TDI
- SUSE SLES 12 / 15, Red Hat 7 / 8, Oracle Linux 7 / 8, openSUSE Leap 15, openSUSE MicroOS/ JeOS, Windows Server 2012 R2 / 2016
- SUSE Manager 4 / Uyuni, Red Hat Satellite 6, AWX, Gitea, Jenkins, iTop / TeemIP, TeamPass, NetBox, Observium, Grafana, Docker, Kubernetes
- NetApp SnapManager / SnapCenter (Oracle Database, SAP HANA Database), Commvault (Files, Oracle Database, SAP HANA Database, Microsoft SQL)
- Sophos Anti-Virus, CyberArk Privileged Access Manager, Cisco vWSA, Cisco ISE, Tufin, Microsoft Active Directory and DNS
- Python, Ansible, Scripting (Bash, Powershell), F5 iRules, RPM Packaging, TCPdump / Wireshark, BGP, HSRP, LACP, IPSec VPN
- Microsoft Azure, Jira, Confluence, Service-Now, HP Service Center, Cisco UCS Manager / Central, Sharepoint, BMC Control-M, Seal Systems Plossys

Position: Lead Engineer Operations (L3) | Permanent

Company: NTT Germany AG & Co. KG (formerly Dimension Data) | Bad Homburg

**Business Unit: MAN** 

Sector: Network & IT Services

## Summary:

- ITIL based Operations Support, Ticket and Incident handling
- Establishing and optimize operational and deployment processes
- · Datacenter Infrastructure Support, Optimization and Architecture
- · Knowledge transfer and Documentation
- Configuration and Patch Management
- Automation and Development
- 24/7 On-Call support

# Technologies, Products, Tools:

- VMware vSphere, Cisco (UCS, Nexus, Catalyst, MDS, ASR, ASA), F5 Big-IP LTM, NetApp (ONTAP 9 - FAS, AFF, Metro Cluster), SAP HANA TDI
- SUSE SLES 12 / 15, Red Hat 7, Oracle Linux 7, Windows Server 2012 R2 / 2016
- SUSE Manager 4 / Uyuni, Red Hat Satellite 6, Jenkins, iTop / TeemIP, TeamPass, Observium, Grafana
- NetApp SnapManager (Oracle Database), Commvault (Files, Oracle Database, SAP HANA Database, Microsoft SQL)
- Sophos Anti-Virus, CyberArk Privileged Access Manager, Cisco vWSA, Cisco ISE, Tufin, Microsoft Active Directory and DNS
- Python, Ansible, Scripting (Bash, Powershell), F5 iRules, TCPdump / Wireshark, BGP, HSRP, LACP, IPSec VPN
- Jira, Confluence, Service-Now, HP Service Center, Cisco UCS Manager / Central, Sharepoint

Januar 2007 - present

Position: Self-Employed / Company owner / Freelancer

Company: various Sector: various

#### Summary:

- 2nd / 3rd Level Support
- ITIL / Operations
- DevOps / Software Engineering
- · Virtualization / Storage
- · Datacenter / Hosting
- IT Outsourcing
- Onsite Support
- Consulting
- Project Management
- · People Management

# Technologies, Products, Tools:

- openSUSE (42, Leap 15, Tumbleweed MicroOS, JeOS), FreeBSD (12), Debian (7 10), Ubuntu (16.04, 18.04), CentOS (7), Oracle Linux (7 / 8), Red Hat Enterprise Linux (7 / 8), Windows Server (2000 2016), Windows (2000 10)
- Proxmox, KVM, FreeBSD Jails, Docker, Podman, Kubernetes (k8s, k3s), LXC, VMware vSphere, Microsoft Hyper-V
- MySQL / MariaDB, PostgreSQL, SQLite, Microsoft SQL, Bareos, Icinga, Check\_MK, Microsoft Remote Desktop
- Python, Ansible, Scripting (Bash, PowerShell), PHP, HTML, CSS, JavaScript, Go, C#, VB.Net, Java, Make
- Wireguard, IPSec, OpenVPN, Puppet / Foreman, DRBD, Pacemaker, Corosync, DHCP, DNS (Bind, PowerDNS, Windows)
- Microsoft Exchange (2000 2013), Stratus everRun, OTRS, OPSI, Securepoint UTM, JTL Wawi, Lexware, Datev, MailStore
- Git, Gitea, Gitlab, Github, Pagure, Cgit, Open Build Service, RPM Packaging, FreeBSD Ports, Container Images (OCI)
- VIM, Screen / Tmux, Eclipse, Visual Studio Code / VSCodium

## July 2006 - July 2007

Position: Systemadministrator

Company: IT-Service M+W Grossostheim GmbH

Sector: IT & Telecommunication

**Short Summary** 

- 2nd Level Support
- · ITIL / Operations
- · IT Outsourcing

# August 2003 - July 2006

Position: Apprentice Computer Science Expert (System Integration)

Company: IT-Service M+W Grosostheim GmbH

Sector: IT & Telecommunication

# **Short Summary**

- 1st / 2nd Level Support
- End-User Helpdesk
- · Onsite Support

# January 2002 - July 2003

Position: Support Engineer

Company: Prosol Spraytechnik GmbH | Kleinostheim

Sector: Aerosol manufacturing

**Short Summary** 

• 1st Level Support

• End-User Helpdesk

· Onsite Support

# **Project History**

Extract from the last few years

August 2016 - February 2019

Position: Service Delivery Support Engineer (L2) | Freelancer Company: Dimension Data Germany AG & Co. KG | Bad Homburg

**Business Unit: MAN** 

Sector: Network & IT Services

#### Summary:

- ITIL based Operations Support, Ticket and Incident handling
- Establishing and optimize operational and deployment processes
- · Datacenter Infrastructure Support, Optimization and Architecture
- Knowledge transfer and Documentation
- · Configuration and Patch Management
- · Automation and Development
- 24/7 On-Call support

## Technologies, Products, Tools:

- VMware vSphere, Cisco (UCS, Nexus, Catalyst, MDS, ASR, ASA), F5 Big-IP LTM, NetApp (ONTAP 9 - FAS, AFF, Metro Cluster), SAP HANA TDI
- SUSE SLES 11 / 12, Red Hat 7, Oracle Linux 7, Windows Server 2008 R2 / 2012 R2 / 2016
- SUSE Manager 3, Red Hat Satellite 6, Jenkins, TeemIP, TeamPass, Observium
- NetApp SnapManager (Oracle Database), Commvault (Files, Oracle Database, SAP HANA Database, Microsoft SQL)
- Sophos Anti-Virus, CyberArk Privileged Access Manager, Cisco vWSA, Cisco ISE, Tufin, Microsoft Active Directory and DNS
- Python, Ansible, Scripting (Bash, Powershell), F5 iRules, TCPdump / Wireshark, BGP, HSRP, LACP, IPSec VPN
- Jira, Confluence, Service-Now, HP Service Center, Cisco UCS Manager / Central, Sharepoint

# June 2015 - August 2015

Position: Datacenter Engineer, Consultant | Freelancer

Company: CGM Deutschland AG | Koblenz

Sector: Medical IT Services

# **Short Summary**

- Monitoring System (Check MK)
- Linux High-Availability Cluster (Ubuntu, Pacemaker, Corosync, DRBD)
- Configuration Management (Puppet / Foreman)
- Backup (Bareos)

# February 2015 - May 2015

Position: Datacenter Engineer, Project Management | CEO Wombacher.IT GmbH

Company: JTL-Software GmbH | Remote Sector: Independent Software Vendor (ISV)

## **Short Summary**

- · Proof of Concept & Project Management: Private Cloud Hosting for End-User
- Private Cloud Environment (Microsoft Hyper-V, Windows Server 2012 R2, Microsoft SQL Server 2012 Express and Remote Desktop Services)
- Deployment Automation with Ansible and Powershell

## November 2014 - January 2015

Position: Consultant, Project Manager | CEO Wombacher.IT GmbH

Company: MAIREC Edelmetall GmbH | Alzenau

Sector: precious metals trade

## **Short Summary**

- Physical to Virtual Migration (Stratus everRun fault-tolerant Cluster)
- Deployment and Migration (Microsoft Windows 2012 R2, Exchange Server 2013, Sharepoint, CentOS, Ubuntu, OTRS, OPSI)
- Migration of ERP System based on RedHat Linux to CentOS
- · Firewall High-availability Cluster (Securepoint)
- · CMDB and Ticketsystem (OTRS)
- Software Rollout (OPSI)
- ITIL based Support

# Certifications

# **Credly Badges**

#### **SUSE Badges**

08/2023: CKS: Certified Kubernetes Security Specialist08/2023: CKAD: Certified Kubernetes Application Developer07/2023: CKA: Certified Kubernetes Administrator

07/2023: Linux Professional Institute LPIC-2

**06/2023:** SUSE Certified Deployment Specialist in SUSE Linux Enterprise Server 15

**06/2023:** SUSE Certified Deployment Specialist in Rancher Manager 2.7 for Rancher Prime

06/2023: SUSE Certified Deployment Specialist in Rancher Kubernetes Engine 2

06/2023: SUSE Certified Administrator in SUSE NeuVector 5

06/2023: SUSE Certified Deployment Specialist in SUSE NeuVector 502/2023: SUSE Certified Engineer in SLES for SAP Applications 15

12/2022: AWS Certified SysOps Administrator – Associate

**12/2022:** AWS Certified Developer – Associate

11/2022: AWS Certified Solutions Architect - Associate11/2022: SUSE Support Accreditation - SUSE Rancher

11/2022: SUSE Certified Deployment Specialist in SUSE Rancher and Kubernetes Distributions

11/2022: SUSE Certified Administrator in SUSE Rancher 2.6

SUSE Certified Deployment Specialist in SUSE Manager 4 09/2022: 09/2022: SUSE Certified Administrator (SCA) in SLES for SAP Applications 12 09/2022: SUSE Certified Administrator (SCA) in SUSE Linux Enterprise High Availability 12 and 09/2022: SUSE Certified Administrator (SCA) and Engineer (SCE) in Enterprise Linux 15 08/2022: SUSE Sales Specialist & SUSE Technical Sales Specialist in SUSE NeuVector 07/2022: Microsoft Certified: Azure Administrator 07/2022: AWS Certified Cloud Practitioner **07/2022:** Microsoft Certified: Azure Fundamentals 06/2022: SUSE Partner Support Accreditation - SUSE Linux Enterprise Server 04/2022: SUSE Sales Specialist & SUSE Technical Sales Specialist in SLES, SLES for SAP, SUSE Manager and SUSE Rancher 09/2021: SUSE Certified Administrator in SUSE Manager 4 09/2021: Red Hat Certified Specialist in Linux Diagnostics and Troubleshooting 06/2021: Red Hat Certified Specialist in Advanced Automation: Ansible Best Practices - Ansible 2.8, Tower 3.5 & Enterprise Linux 8 05/2021: Red Hat Certified Engineer - Ansible 2.8 & Enterprise Linux 8 05/2021: Red Hat Certified System Administrator - Enterprise Linux 8 11/2020: SAP Certified Technology Associate - System Administration (SAP ASE) with SAP NetWeaver 7.5 SAP Certified Technology Associate - System Administration (Oracle DB) with SAP 11/2020: NetWeaver 7.5 10/2020: NetApp Certified Storage Installation Engineer, ONTAP (NCSIE) **10/2020:** NetApp Certified Technology Associate (NCTA) 10/2020: SAP Certified Technology Associate - System Administration (SAP Max DB) with SAP NetWeaver 7.5 **02/2020:** Understanding of Cisco Network Devices - Level 200 05/2020: SUSE Certified Engineer (SCE) in Enterprise Linux 12 11/2019: SAP Certified Technology Associate - System Administration (SAP HANA) with SAP NetWeaver 7.5 **10/2019:** SAP Certified Technology Associate - OS/DB Migration for SAP NetWeaver 7.52 09/2019: Linux Professional Institute LPIC-1 **08/2019:** Cisco Certified Network Associate Routing and Switching (CCNA) 06/2019: Cisco Certified Entry Networking Technician (CCENT) 06/2019: ITIL Foundation v4 Certificate in IT Service Management 08/2019: SUSE Certified Administrator (SCA) in Enterprise Linux 12 02/2019: VMware vSphere 6.5 Foundations 01/2019: CyberArk Certified Trustee - Level 1 12/2018: SUSE Certified Administrator (SCA) in Systems Management / SUSE Manager 3 02/2015: Securepoint UTM Advanced Certified Engineer Platinum Level 07/2014: Microsoft Certified Professional (Exam 410 - Windows Server 2012) 04/2014: Securepoint UMA Certified Engineer Gold Level 02/2014: Auerswald PBX Level 3 11/2013: IHK Aschaffenburg Ordinance on Aptitude of Instructors (Ausbildereignungspruefung) 04/2013: Microsoft Certified Technology Specialist (SBS 2011) 10/2012: Securepoint Certified UTM Engineer Gold Level 10/2012: Securepoint Certified UTM Engineer Silver Level

10/2012:

Securepoint UTM Network Expert Bronze Level

08/2009: Agfeo PBX Smart Home (WAC / EIB / KNX)

10/2008: Agfeo PBX ISDN over IP
08/2008: Agfeo PBX Gold Level
06/2008: Agfeo PBX Silver Level
04/2008: Agfeo PBX Bronze Level